

GRI TABLE

ORGANISATIONAL PROFILE

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|---------------|--|---|---|---|
| 102-1 | Name of organisation | Cover Contact us [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-2 | Activities, brands, products, and services | Our business activities [SR 2021] Our organisation [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-3 | Location of headquarters | Contact us [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-4 | Location of operations | Diversity, equity and inclusion [SR 2021] Who we are [AR 2021] Appendix 1 [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-5 | Ownership and legal form | Significant subsidiaries [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-6 | Markets served | Segment information [AR 2021] Integrated gas business and property [AR 2021] Upstream business and property [AR 2021] Oil products business and property [AR 2021] Chemicals business and property [AR 2021] Corporate overview [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-7 | Scale of organisation | How we create value [AR 2021] Summary of results [AR 2021] Significant subsidiaries [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-8 | Information on employees and other workers | Our people [AR 2021] Our people [SR 2021] Social data [SR 2021] | Our reporting on a global level includes the different regions. Elements including employment type or employment contract are not reported at a global level. | <input checked="" type="checkbox"/> no* |
| 102-9 | Supply chain | Supply chain [SR 2021] Supply chain engagement [AR 2021] Shell for suppliers [shell.com] | | <input checked="" type="checkbox"/> no* |
| 102-10 | Significant changes to the organisation and its supply chain | Our people - employee overview [AR 2021] Integrated gas capital expenditure and portfolio [AR 2021] Upstream capital expenditure and portfolio [AR 2021] Oil products capital expenditure and portfolio [AR 2021] Chemicals business and property [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-11 | Precautionary Principle or approach | Our approach to safety [SR 2021] Our approach to respecting nature [SR 2021] Our standards and policies [SR 2021] Commitments, policies and standards [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-12 | External initiatives | External voluntary codes [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-13 | Membership of associations | Collaborations and stakeholder engagement [SR 2021] Working with others [shell.com] Advocacy and political activity [shell.com] Industry Associations Climate Review [shell.com] | | <input checked="" type="checkbox"/> no |

* Metrics published in the Annual Report have been externally audited.

STRATEGY

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|---------------|---------------------------------------|---|-------------------------------|---|
| 102-14 | Statement from senior decision-maker | Letter from the CEO [SR 2021] Sustainability Governance [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-15 | Key impacts, risks, and opportunities | Letter from the CEO [SR 2021] Our approach to sustainability [SR 2021] Performance highlights [SR 2021] Risk factors [AR 2021] | | <input checked="" type="checkbox"/> no* |

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ETHICS AND INTEGRITY

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|---------------|---|---|-------------------------------|--|
| 102-16 | Values, principles, standards and norms of behavior | Our standards and policies [SR 2021] Our values [shell.com] Commitments, policies and standards [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-17 | Mechanism for advice and concerns about ethics | Ethical leadership [SR 2021] Engaging communities [SR 2021] Business integrity [shell.com] | | <input checked="" type="checkbox"/> no |

GOVERNANCE

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|---------------|--|---|-------------------------------|---|
| 102-18 | Governance structure | Sustainability Governance [shell.com] Governance framework [AR 2021] Safety, environment and sustainability committee [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-20 | Executive-level responsibility for economic, environmental and social topics | Sustainability governance [SR 2021] Senior management [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-21 | Consulting stakeholders on economic, environmental and social topics | Understanding and engaging with our stakeholders [AR 2021] Section 172 (1) statement: Stakeholder engagement (including employee engagement) [AR 2021] Workforce engagement [AR 2021] | | <input checked="" type="checkbox"/> no* |

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STAKEHOLDER ENGAGEMENT

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|--------|--|---|--|---|
| 102-40 | List of stakeholder groups | Cover Sustainability Governance [shell.com] Safety, Environment and Sustainability Committee [SR 2021] About This Report [AR 2021] | | <input checked="" type="checkbox"/> no |
| 102-41 | Collective bargaining agreements | | We strive to maintain healthy relations with our employees. Dialogue between management and employees is integral to our work practices and takes place directly and, where appropriate, through employee representative bodies. 100% of countries (Shell operations) have access to staff forum, grievance procedures or other support systems. We regard accumulating numbers for this topic on a global level as not meaningful. | <input checked="" type="checkbox"/> no |
| 102-42 | Identifying and selecting stakeholders | Understanding and engaging with our stakeholders [AR 2021] Workforce engagement [AR 2021] About this report [SR 2021] Collaborations [SR 2021] Social performance – Engaging communities [SR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-43 | Approach to stakeholder engagement | Understanding and engaging with our stakeholders [AR 2021] Workforce engagement [AR 2021] Engaging communities [SR 2021] About this report [SR 2021] Report Review Panel [SR 2021] Sustainability reports: Topic selection [shell.com] Collaborations and stakeholder engagement [SR 2021] Working with others [shell.com] | | <input checked="" type="checkbox"/> no* |
| 102-44 | Key topics and concerns raised | Understanding and engaging with our stakeholders [AR 2021] Workforce engagement [AR 2021] About this report [SR 2021] Sustainability reports: Topic selection [shell.com] | | <input checked="" type="checkbox"/> no* |

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REPORTING PRACTICE

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|---------------|--|---|---|---|
| 102-45 | Entities included in the consolidated financial statements | Appendix 1: Significant subsidiaries and other related undertakings [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 102-46 | Defining report content and topic Boundaries | About this report [SR 2021] About our data [SR 2021] Sustainability Reports: topic selection [shell.com] | | <input checked="" type="checkbox"/> no |
| 102-47 | List of material topics | Topic filter: key topics [SR 2021] About this report [SR 2021] Sustainability Reports: topic selection [shell.com] | We take material topics to mean key topics that are of higher importance as explained in our Sustainability Report. | <input checked="" type="checkbox"/> no |
| 102-48 | Restatements of information | About our data [SR 2021] | Any restatements are made in the data tables. | <input checked="" type="checkbox"/> no |
| 102-49 | Changes in reporting | Topic filter: key topics [SR 2021] About this report [SR 2021] Sustainability Reports: topic selection [shell.com] | Significant changes are reported on in the individual sections of the Sustainability Report. | <input checked="" type="checkbox"/> no |
| 102-50 | Reporting period | Cover About our data [SR 2021] About this report [SR 2021] | | <input checked="" type="checkbox"/> no |
| 102-51 | Date of most recent report | About this report [SR 2021] | The 2020 Shell Sustainability Report was published on April 7, 2021 | <input checked="" type="checkbox"/> no |
| 102-52 | Reporting cycle | About our data [SR 2021] | | <input checked="" type="checkbox"/> no |
| 102-53 | Contact point for questions regarding the report | SustainabilityReport@shell.com | | <input checked="" type="checkbox"/> no |
| 102-54 | Claims of reporting in accordance with the GRI Standards | About this report [SR 2021] | | <input checked="" type="checkbox"/> no |
| 102-55 | GRI content index | GRI index [SR 2021] | | <input checked="" type="checkbox"/> no |
| 102-56 | External assurance | About this report [SR 2021] About our data [SR 2021] Greenhouse gas emissions [shell.com] Audit committee Report [AR 2021] | | SR - no GHG data - limited assurance AR - externally audited |

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ECONOMIC

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|-----------------------------|--|--|-------------------------------|---|
| Economic performance | | | | |
| 103-1 | Explanation of the material topic and its Boundary | Our strategy [AR 2021] How we create value [AR 2021] Our Business Activities [SR 2021] About our data [SR 2021] About this report [AR 2021] | | <input checked="" type="checkbox"/> no |
| 103-2 | The management approach and its components | Our strategy [AR 2021] How we create value [AR 2021] Our Business Activities [SR 2021] Shell's approach to tax [shell.com] | | <input checked="" type="checkbox"/> no |
| 103-3 | Evaluation of the management approach | Outlook for 2022 and beyond [AR 2021] | | <input checked="" type="checkbox"/> no |
| 201-1 | Direct economic value generated and distributed | Summary of results [AR 2021] Consolidated statement of income [AR 2021] Performance indicators [AR 2021] Integrated gas: key statistics [AR 2021] Upstream: key statistics [AR 2021] Oil products: key statistics [AR 2021] Chemicals: key statistics [AR 2021] Corporate: earnings [AR 2021] Note 27 - Employees [AR 2021] Note 7 - Interest expense [AR 2021] Tax Transparency [SR 2021] Tax Report 2020 [TCR 2020] Payments to Governments Report [shell.com] Supply chain [SR 2021] Local Content [SR 2021] Social Investment [SR 2021] Community Skills and Entrepreneurship [SR 2021] Social Performance Data [SR 2021] | | <input checked="" type="checkbox"/> no* |
| 201-2 | Financial implications and other risks and opportunities due to climate change | Risk factors [AR 2021] Climate-related risks and opportunities identified by Shell over the short, medium and long term [AR 2021] Resilience of Shell's strategy, taking into consideration different climate-related scenarios, including a two degrees celsius or lower scenario [AR 2021] Energy transition strategy [AR 2021] Our approach to climate change and the energy transition [SR 2021] Shell Energy Transition Strategy [shell.com] | | <input checked="" type="checkbox"/> no* |
| 201-4 | Financial assistance received from government | Tax transparency [SR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] | | <input checked="" type="checkbox"/> no |

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Market presence

| | | | |
|--------------|--|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Our people [AR 2021] Local Content [SR 2021] Diversity, equity and inclusion [SR 2021] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Our people [AR 2021] Local Content [SR 2021] Diversity, equity and inclusion [SR 2021] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Our people [AR 2021] Local Content [SR 2021] Diversity, equity and inclusion [SR 2021] | <input checked="" type="checkbox"/> no* |
| 202-2 | Proportion of senior management hired from the local community | Our people [AR 2021] | <input checked="" type="checkbox"/> no* |

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Indirect economic impacts

| | | | |
|--------------|--|---|--|
| 103-1 | Explanation of the material topic and its Boundary | Supply chain [SR 2021] Local content [SR 2021] Access to energy [SR 2021] Access to energy [shell.com] Social investment [SR 2021] Community skills and entrepreneurship [SR 2021] Contributing to Nigeria's economy [SR 2021] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no |
| 103-2 | The management approach and its components | Supply chain [SR 2021] Local content [SR 2021] Access to energy [SR 2021] Access to energy [shell.com] Social investment [SR 2021] Community skills and entrepreneurship [SR 2021] Contributing to Nigeria's economy [SR 2021] Engaging communities [SR 2021] | <input checked="" type="checkbox"/> no |
| 103-3 | Evaluation of the management approach | Supply chain [SR 2021] Local content [SR 2021] Access to energy [SR 2021] Access to energy [shell.com] Social investment [SR 2021] Community skills and entrepreneurship [SR 2021] Contributing to Nigeria's economy [SR 2021] | <input checked="" type="checkbox"/> no |
| 203-1 | Infrastructure investments and services supported | Access to energy [SR 2021] Access to energy [shell.com] Social investment [SR 2021] Community skills and entrepreneurship [SR 2021] Contributing to Nigeria's economy [SR 2021] | <input checked="" type="checkbox"/> no |
| 203-2 | Significant indirect economic impacts | Supply chain [SR 2021] Local content [SR 2021] Community skills and entrepreneurship [SR 2021] Contributing to Nigeria's economy [SR 2021] | <input checked="" type="checkbox"/> no |

Procurement practices

| | | | |
|--------------|--|---|--|
| 103-1 | Explanation of the material topic and its Boundary | Local content [SR 2021] Local employment and enterprise [shell.com] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no |
| 103-2 | The management approach and its components | Local content [SR 2021] Local employment and enterprise [shell.com] | <input checked="" type="checkbox"/> no |
| 103-3 | Evaluation of the management approach | Local content [SR 2021] Local employment and enterprise [shell.com] | <input checked="" type="checkbox"/> no |
| 204-1 | Proportion of spending on local suppliers | Local Content [SR 2021] | <input checked="" type="checkbox"/> no |

Anti-corruption

| | | | |
|--------------|---|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Ethical leadership [SR 2021] Our people [AR 2021] Transparency and anti-corruption [shell.com] Commitments, policies and standards [shell.com] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no |
| 103-2 | The management approach and its components | Ethical leadership [SR 2021] Our people [AR 2021] Transparency and anti-corruption [shell.com] Commitments, policies and standards [shell.com] | <input checked="" type="checkbox"/> no |
| 103-3 | Evaluation of the management approach | Ethical leadership [SR 2021] Our people [AR 2021] Transparency and anti-corruption [shell.com] Commitments, policies and standards [shell.com] | <input checked="" type="checkbox"/> no |
| 205-1 | Operations assessed for risks related to corruption | Risk factors [AR 2021] Ethical leadership [SR 2021] Our people [AR 2021] Transparency and anti-corruption [shell.com] Commitments, policies and standards [shell.com] | <input checked="" type="checkbox"/> no* |

The Shell General Business Principles state our insistence on honesty, integrity and fairness in all aspects of our business. The direct or indirect offer, payment, solicitation or acceptance of bribes is unacceptable. Shell maintains a global Anti-bribery and Corruption (ABC) programme that includes elements designed to prevent or detect and remediate potential violations. The programme begins with our anti-bribery commitment, an integral part of the Shell General Business Principles. Our policy is clear: we do not tolerate the direct or indirect offer, payment, solicitation or acceptance of bribes in any form. Facilitation payments are also prohibited. Our Code of Conduct includes specific instructions to staff, such as requirements to avoid or declare potential conflicts of interest, and others that concern the offer or acceptance of gifts and hospitality.

Anti-corruption

| | | | | |
|--------------|--|--|---|---|
| 205-2 | Communication and training about anti-corruption policies and procedures | Ethical leadership [SR 2021] Our people [AR 2021] Other regulatory and statutory information - Shell code of conduct & Code of ethics [AR 2021] Commitments, policies and standards [shell.com] | Communications from leaders include messages about these commitments and the associated requirements. These are reinforced with both global and targeted communications, to ensure that staff are frequently reminded of their obligations. In addition to the Code of Conduct, we have established mandatory anti-bribery procedures and controls applicable to all Shell Businesses and Functions, throughout their operations. The procedures and controls are designed to address a range of corruption related risks and to focus resources and attention in the areas of higher risk. We regularly review and revise these procedures, controls and risk criteria to ensure they remain up-to-date with applicable laws, regulations and best practices. Our programme reviews also take into account results from relevant internal audits, reviews and investigations. As part of our approach to ethics & compliance training, we take action to ensure that our anti-corruption policies, standards, and procedures are communicated to all directors, officers, employees, and, where necessary and appropriate, to agents and business partners. Particular areas of focus with third parties include continued strengthening of due diligence procedures, and clearly articulated requirements (for example through the use of standard contract clauses). |  no* |
| 205-3 | Confirmed incidents of corruption and actions taken | Ethical leadership infographic [shell.com] Social Performance Data [SR 2021] Note 26 - Legal proceedings and other contingencies - OPL 245 [AR 2021] | We report on Code of Conduct violations. These are not necessarily all incidents of corruption. |  no* |

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Anti-competitive behaviour

| | | | |
|--------------|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Risk factors - Conduct and culture risks [AR 2021] About our data [SR 2021] About this report [AR 2021] |  no |
| 103-2 | The management approach and its components | Other regulatory and statutory information - Shell code of conduct [AR 2021] Risk factors - Conduct and culture risks [AR 2021] |  no* |
| 103-3 | Evaluation of the management approach | Risk factors - Conduct and culture risks [AR 2021] |  no* |

Anti-competitive behaviour

| | | | | |
|--------------|---|---|---|---|
| 206-1 | Legal actions for anti-competitive behavior, anti-trust, and monopoly practices | Ethical leadership infographic [shell.com] Social Performance Data [SR 2021] Risk factors - Conduct and culture risks [AR 2021] | We report on Code of Conduct violations. These are not necessarily all incidents of anti-competitive behaviour. | <input checked="" type="checkbox"/> no* |
|--------------|---|---|---|---|

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Tax

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|--------------|--|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Tax transparency [SR 2021] Taxation [AR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] About our data [SR 2021] About this report [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Tax transparency [SR 2021] Taxation [AR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Tax transparency [SR 2021] Taxation [AR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] | | <input checked="" type="checkbox"/> no* |
| 207-1 | Approach to Tax | Tax transparency [SR 2021] Taxation [AR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] | | <input checked="" type="checkbox"/> no* |
| 207-2 | Tax governance, control and risk management | Tax transparency [SR 2021] Taxation [AR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] | | <input checked="" type="checkbox"/> no* |
| 207-3 | Stakeholder engagement and management of concerns related to tax | Tax transparency [SR 2021] Taxation [AR 2021] Shell's approach to tax [shell.com] Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] | | <input checked="" type="checkbox"/> no* |
| 207-4 | Country-by-country reporting | Tax Contribution Report 2020 [TCR 2020] Payments to Governments Report 2021 [shell.com] | The most recent Tax Contribution Report shows aggregated country data for entities that are consolidated or proportionally consolidated in the 2020 Annual Report and Form 20-F. | <input checked="" type="checkbox"/> no |

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ENVIRONMENTAL

Energy (consumption)

| | | | |
|--------------|--|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Our approach to climate change and the energy transition [SR 2021] Delivering our climate targets [shell.com] Energy efficiency in our operations [shell.com] About our data [SR 2021] About this report [AR 2021] | <input type="checkbox"/> no |
| 103-2 | The management approach and its components | Our approach to climate change and the energy transition [SR 2021] Delivering our climate targets [shell.com] Energy efficiency in our operations [shell.com] Other regulatory disclosures: Energy use in our operations [AR 2021] Our Powering Progress targets [shell.com] HSSE&SP Control Framework [AR 2021] | <input type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Our approach to climate change and the energy transition [SR 2021] Delivering our climate targets [shell.com] Energy efficiency in our operations [shell.com] Other regulatory disclosures: Energy use in our operations [AR 2021] | <input type="checkbox"/> no* |
| 302-1 | Energy consumption within the organisation | Energy efficiency in our operations [shell.com] Greenhouse gas and energy data: Energy use (operational control) [shell.com] Greenhouse gas emissions [shell.com] Other regulatory disclosures: Energy use in our operations [AR 2021] | Our assurance statements are available at www.shell.com/sustainability/sustainability-reporting-and-performance-data/performance-data/greenhouse-gas-emissions.html . <input checked="" type="checkbox"/> yes |
| 302-2 | Energy consumption outside of the organisation | Energy efficiency in our operations [shell.com] Greenhouse gas and energy data: Energy use (operational control) [shell.com] Greenhouse gas emissions [shell.com] | Our assurance statements are available at www.shell.com/sustainability/sustainability-reporting-and-performance-data/performance-data/greenhouse-gas-emissions.html . <input checked="" type="checkbox"/> yes |
| 302-3 | Energy Intensity | Delivering our climate targets [shell.com] Greenhouse gas and energy data: Net carbon intensity [shell.com] Greenhouse gas and energy data: Energy use (operational control) [shell.com] | Our assurance statements are available at www.shell.com/sustainability/sustainability-reporting-and-performance-data/performance-data/greenhouse-gas-emissions.html . <input checked="" type="checkbox"/> yes |
| 302-4 | Reduction of energy consumption | Delivering our climate targets [shell.com] Greenhouse gas and energy data: Net carbon intensity [shell.com] Greenhouse gas and energy data: Energy use (operational control) [shell.com] Other regulatory disclosures: Energy use in our operations [AR 2021] | <input type="checkbox"/> no* |

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Water and effluents

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|--------------|--|---|--|
| 103-1 | Explanation of the material topic and its Boundary | Conserving water resources [shell.com] Environment: Water [AR 2021] Water [shell.com] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Conserving water resources [shell.com] Environment: Water [AR 2021] Water [shell.com] Our Powering Progress targets [shell.com] HSSE&SP Control Framework [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Conserving water resources [shell.com] Environment: Water [AR 2021] Water [shell.com] | <input checked="" type="checkbox"/> no* |
| 303-1 | Interactions with water as a shared resource | Conserving water resources [shell.com] Environment: Water [AR 2021] Water [shell.com] | <input checked="" type="checkbox"/> no* |
| 303-2 | Management of water discharge-related impacts | Conserving water resources [shell.com] Environment: Water [AR 2021] Water [shell.com] | <input checked="" type="checkbox"/> no* |
| 303-3 | Water withdrawal | Conserving water resources [shell.com] Other environmental data: Water use and discharge [shell.com] Environment: Water [AR 2021] Water [shell.com] | We report total water withdrawal across Shell, by source, by business and by country. <input checked="" type="checkbox"/> no* |
| 303-4 | Water discharge | Conserving water resources [shell.com] Other environmental data: Water use and discharge [shell.com] Environment: Water [AR 2021] Water [shell.com] | We report produced water discharged. <input checked="" type="checkbox"/> no* |
| 303-5 | Water consumption | Conserving water resources [shell.com] Other environmental data: Water use and discharge [shell.com] Environment: Water [AR 2021] Water [shell.com] | <input checked="" type="checkbox"/> no* |

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Biodiversity

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|--------------|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Protecting biodiversity [shell.com] Environment: Biodiversity [AR 2021] Biodiversity [shell.com] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Protecting biodiversity [shell.com] Environment: Biodiversity [AR 2021] Biodiversity [shell.com] Our Powering Progress targets [shell.com] HSSE&SP Control Framework [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Protecting biodiversity [shell.com] Environment: Biodiversity [AR 2021] Biodiversity [shell.com] Biodiversity in action [shell.com] | <input checked="" type="checkbox"/> no* |

Biodiversity

| | | | | |
|--------------|---|--|---|---|
| 304-1 | Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas | Environmentally sensitive areas [shell.com] | We report the location, name of the protected area, proximity, IUCN category, and the type of operation/activity. | <input checked="" type="checkbox"/> no* |
| 304-2 | Significant impacts of activities, products and services on biodiversity | Protecting biodiversity [shell.com] Environment: Biodiversity [AR 2021] Biodiversity [shell.com] | | <input checked="" type="checkbox"/> no* |
| 304-3 | Habitats protected or restored | Protecting biodiversity [shell.com] Environment: Biodiversity [AR 2021] Biodiversity [shell.com] Environmentally sensitive areas [shell.com] Environmental and social partners [shell.com] | | <input checked="" type="checkbox"/> no* |
| 304-4 | IUCN Red List species and national conservation list species with habitats in areas affected by operations | | We do not report this information specifically. | <input checked="" type="checkbox"/> no |

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Emissions

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|--------------|--|---|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Our approach to climate change and the energy transition [shell.com] Delivering our climate targets [shell.com] About our data [SR 2021] About this report [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Our approach to climate change and the energy transition [SR 2021] Delivering our climate targets [shell.com] Climate change and energy transition [AR 2021] Energy transition strategy [AR 2021] Climate-related metrics and targets [AR 2021] Greenhouse gas emissions [SR 2021] Energy efficiency in our operations [shell.com] Methane emissions [SR 2021] Flaring [SR 2021] Sectoral decarbonisation [SR 2021] Realising the role of nature [SR 2021] Carbon capture and storage [SR 2021] Our Powering Progress targets [shell.com] Climate-related metrics and targets [AR 2021] Sustainability governance [SR 2021] Governance of climate-related risks and opportunities [AR 2021] HSSE&SP Control Framework [AR 2021] | | <input checked="" type="checkbox"/> no* |

Emissions

| | | | |
|--------------|---|---|--|
| 103-3 | Evaluation of the management approach | Our approach to climate change and the energy transition [SR 2021] Delivering our climate targets [shell.com] Impact of climate-related risks and opportunities on Shell's businesses, strategy and financial planning [AR 2021] Climate risk management [AR 2021] Greenhouse gas emissions [SR 2021] Energy efficiency in our operations [shell.com] Methane emissions [SR 2021] Flaring [SR 2021] Sectoral decarbonisation [SR 2021] Realising the role of nature [SR 2021] Carbon capture and storage [SR 2021] Our Powering Progress targets [shell.com] | <input type="checkbox"/> no* |
| 305-1 | Direct (Scope 1) GHG emissions | Greenhouse gas emissions [SR 2021] Greenhouse gas and energy data: Scope 1 GHG emissions (operational control) [SR 2021] Scope 1, Scope 2, and Scope 3 Greenhouse gas (GHG) emissions, and the related risks [AR 2021] | Our assurance statements are available at www.shell.com/ghg <input checked="" type="checkbox"/> yes |
| 305-2 | Energy indirect (Scope 2) GHG emissions | Greenhouse gas emissions [SR 2021] Greenhouse gas and energy data: Scope 2 GHG emissions (operational control) [SR 2021] Scope 1, Scope 2, and Scope 3 Greenhouse gas (GHG) emissions, and the related risks [AR 2021] | Our assurance statements are available at www.shell.com/ghg <input checked="" type="checkbox"/> yes |
| 305-3 | Other indirect (Scope 3) GHG emissions | Greenhouse gas emissions [SR 2021] Greenhouse gas and energy data: Scope 3 GHG emissions [SR 2021] Scope 1, Scope 2, and Scope 3 Greenhouse gas (GHG) emissions, and the related risks [AR 2021] | Our assurance statements are available at www.shell.com/ghg <input checked="" type="checkbox"/> yes |
| 305-4 | GHG emissions intensity | Greenhouse gas emissions [SR 2021] Energy efficiency in our operations [shell.com] Greenhouse gas and energy data: GHG intensities (operational control) [SR 2021] Other regulatory disclosures: GHG emissions and energy consumption data [AR 2021] | Our assurance statements are available at www.shell.com/ghg <input checked="" type="checkbox"/> yes |
| 305-5 | Reduction of GHG emissions | Greenhouse gas emissions [SR 2021] Energy efficiency in our operations [shell.com] Greenhouse gas and energy data: Other greenhouse gas data (operational control) [SR 2021] Methane emissions [SR 2021] Flaring [SR 2021] Sectoral decarbonisation [SR 2021] Realising the role of nature [SR 2021] Carbon capture and storage [SR 2021] Other regulatory disclosures: GHG emissions and energy consumption data [AR 2021] | Our assurance statements are available at www.shell.com/ghg <input checked="" type="checkbox"/> yes |
| 305-6 | Emissions of ozone-depleting substances (ODS) | Other environmental data: Air emissions [SR 2021] | <input type="checkbox"/> no |
| 305-7 | Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions | Other environmental data: Air emissions [SR 2021] | <input type="checkbox"/> no |

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Effluents and waste

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|--------------|--|--|--|
| 103-1 | Explanation of the material topic and its Boundary | Managing waste [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Managing waste [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] Our Powering Progress targets [shell.com] HSSE&SP Control Framework [AR 2021] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Managing waste [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] | <input checked="" type="checkbox"/> no* |
| 306-1 | Waste generation and significant waste-related impacts | Managing waste [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] | <input checked="" type="checkbox"/> no* |
| 306-2 | Management of significant waste-related impacts | Managing waste [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] Supply chain [SR 2021] | <input checked="" type="checkbox"/> no* We report separately on hazardous and non-hazardous waste along with recycled waste at Group level. Individual installations also may have their own expanded waste metrics and targets, some derived from government permits for regional and local impacts. |
| 306-3 | Waste generated | Managing waste [SR 2021] Other environmental data: Waste management [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] | <input checked="" type="checkbox"/> no* |
| 306-4 | Waste diverted from disposal | Managing waste [SR 2021] Other environmental data: Waste management [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] | <input checked="" type="checkbox"/> no* |
| 306-5 | Waste directed to disposal | Managing waste [SR 2021] Other environmental data: Waste management [SR 2021] Circular economy and waste [AR 2021] Circular economy and waste [shell.com] | <input checked="" type="checkbox"/> no* |

GRI 306: Effluents and Waste 2016

| | | | |
|--------------|--------------------|---|--|
| 306-3 | Significant spills | Preparing for emergencies [SR 2021] Other environmental data: Spills of more than 100 kg to environment [SR 2021] Environment: Spills [AR 2021] Spill response and prevention in Nigeria [SR 2021] | <input checked="" type="checkbox"/> no* We report operational spills by number and volume + spills caused by sabotage by number and volume. |
|--------------|--------------------|---|--|

* Metrics published in the Annual Report have been externally audited.

Environmental compliance

| | | | |
|--------------|--|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Our approach to respecting nature [SR 2021] Environment [AR 2021] Engaging communities [SR 2021] About our data [SR 2021] About this report [AR 2021] | <input checked="" type="checkbox"/> no* |
|--------------|--|---|---|

Environmental compliance

| | | | |
|--------------|--|---|---|
| 103-2 | The management approach and its components | Our approach to respecting nature [SR 2021] Environment [AR 2021] Engaging communities [SR 2021] Ethical leadership [SR 2021] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Our approach to respecting nature [SR 2021] Environment [AR 2021] Engaging communities [SR 2021] | <input checked="" type="checkbox"/> no* |
| 307-1 | Non-compliance with environmental laws and regulations | Note 26: Legal proceedings and other contingencies [AR 2021] We are subject to a variety of environmental laws, regulations and reporting requirements in the countries where we operate. Infringing any of these laws, regulations and requirements could harm our reputation and ability to do business, and result in significant costs, including clean-up costs, fines, sanctions and third-party claims. Ongoing operating expenses include the costs of preventing unauthorised discharges into the air and water, and the safe disposal and handling of waste. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Supplier environmental assessment

| | | | | |
|--------------|---|--|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Supply chain [SR 2021] Social and economic impacts: Supply chain engagement [AR 2021] Supply chain [shell.com] Supplier Principles [shell.com] About our data [SR 2021] About this report [AR 2021] | Supplier environmental assessments are part of our general supplier assessment approach. | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Working with our suppliers. Supply chain [SR 2021] Social and economic impacts: Supply chain engagement [AR 2021] Shell for suppliers [shell.com] Supplier Principles [shell.com] Embedding the Supplier Principles [shell.com] Our Powering Progress targets [shell.com] | Supplier environmental assessments are part of our general supplier assessment approach. | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Supply chain [SR 2021] Social and economic impacts: Supply chain engagement [AR 2021] Supply chain [shell.com] Supplier Principles [shell.com] | Not applicable | <input checked="" type="checkbox"/> no* |
| 308-1 | Percentage of new suppliers that were screened using environmental criteria | Not reported. | The way we engage with our contractors and suppliers is based on our Shell Supplier Principles, which are embedded in contracts. They require contractors and suppliers: - to commit to protect the environment in compliance with all applicable environmental laws and regulations; - to use energy and natural resources efficiently; and - to continually look for ways to minimise waste, emissions and discharge from their operations, products and services. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

SOCIAL: LABOR PRACTICES AND DECENT WORK

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|-------------------|--|---|---|---|
| Employment | | | | |
| 103-1 | Explanation of the material topic and its Boundary | Our people [SR 2021] Our people [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Our people [SR 2021] Our people [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Our people [SR 2021] Our people [AR 2021] About our data [SR 2021] About this report [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 401-1 | New employee hires and employee turnover | Our people [SR 2021] Our people [AR 2021] | We report on new hires by gender and the total number of employees by region. | <input checked="" type="checkbox"/> no* |
| 401-2 | Benefits provided to full-time employees that are not provided to temporary or part-time employees | | Part-time and full-time employees have the same benefits, though these may vary based on country regulations. | <input checked="" type="checkbox"/> no* |
| 401-3 | Parental leave | Global maternity leave standard [shell.com] | | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Labour/management relations

| | | | | |
|-------|--|---|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Our people: employee overview [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Our people: employee overview [AR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Our people: employee overview [AR 2021] | | <input checked="" type="checkbox"/> no |
| 402-1 | Minimum notice periods regarding operational changes | Our people: employee overview [AR 2021] | Not reported at a global level. There are different notice periods in various markets. We seek to conduct the job reductions process in accordance with our core values of honesty, integrity and respect for people. | <input checked="" type="checkbox"/> no |

* Metrics published in the Annual Report have been externally audited.

Occupational health and safety

| | | | | |
|-------|--|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Our approach to safety [SR 2021] Safety [AR 2021] Our approach to safety [shell.com] About our data [SR 2021] | | <input checked="" type="checkbox"/> no* |
|-------|--|--|--|---|

Occupational health and safety

| | | | |
|--------------|---|---|---|
| 103-2 | The management approach and its components | Our approach to safety [SR 2021] Safety [AR 2021] HSSE & SP Control Framework [AR 2021] Safety, environment and sustainability committee [AR 2021] Commitments, policies and standards: Health, Security, Safety, the Environment (HSSE) and Social Performance (SP) commitment and policy [shell.com] Our approach to safety [shell.com] Personal safety [shell.com] Process safety [shell.com] Transport safety [shell.com] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Our approach to safety [SR 2021] Safety [AR 2021] HSSE & SP Control Framework [AR 2021] Safety, environment and sustainability committee [AR 2021] Our approach to safety [shell.com] Personal safety [shell.com] Process safety [shell.com] Transport safety [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-1 | Occupational health and safety management system | Our approach to safety [SR 2021] Safety [AR 2021] HSSE & SP Control Framework [AR 2021] Our approach to safety [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-2 | Hazard identification, risk assessment, and incident investigation | Our approach to safety [SR 2021] Safety [AR 2021] Safety [shell.com] Personal safety [shell.com] Process safety [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-3 | Occupational health services | Our people: Employee communication and involvement [AR 2021] Worker welfare [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-4 | Worker participation, consultation, and communication on occupational health and safety | Safety [AR 2021] Our people: Employee communication and involvement [AR 2021] Safety [shell.com] Worker welfare [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-5 | Worker training on occupational health and safety | Our approach to safety [SR 2021] Transport safety [SR 2021] Safety [AR 2021] Our people: Employee communication and involvement [AR 2021] Safety [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-6 | Promotion of worker health | Safety [AR 2021] Our people: Employee communication and involvement [AR 2021] | <input checked="" type="checkbox"/> no* |
| 403-7 | Prevention and mitigation of occupational health and safety impacts directly linked by business relationships | Product stewardship [SR 2021] Product stewardship [shell.com] Reach [shell.com] | <input checked="" type="checkbox"/> no* |
| 403-8 | Workers covered by an occupational health and safety management system | Safety [AR 2021] HSSE & SP control framework [AR 2021] | <input checked="" type="checkbox"/> no* |
| 403-9 | Work-related injuries | Our approach to safety [SR 2021] Safety performance data [SR 2021] Safety [AR 2021] | <input checked="" type="checkbox"/> no* |

Occupational health and safety

| | | | |
|---------------|-------------------------|---|---|
| 403-10 | Work-related ill health | Our approach to safety [SR 2021] Safety performance data [SR 2021] Safety [AR 2021] | <input checked="" type="checkbox"/> no* |
|---------------|-------------------------|---|---|

* Metrics published in the Annual Report have been externally audited.

Training and education

| | | | |
|--------------|---|--|--|
| 103-1 | Explanation of the material topic and its Boundary | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] About our data [SR 2021] | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] A fair and just transition [shell.com] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] A fair and just transition [shell.com] | <input checked="" type="checkbox"/> no* |
| 404-1 | Average hour of training per year per employee | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] | <input checked="" type="checkbox"/> no* We report the total number of formal training days provided for employees and joint-venture partners. |
| 404-2 | Programs for upgrading employee skills and transition assistance programs | Ethical leadership [SR 2021] Our approach to safety [SR 2021] Transport safety [SR 2021] Safety [AR 2021] Our People [AR 2021] A fair and just transition [shell.com] | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Diversity and equal opportunity

| | | | |
|--------------|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] About our data [SR 2021] | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] Contributing to a more diverse, equitable and inclusive world [shell.com] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Diversity, equity and inclusion [SR 2021] Our people [AR 2021] Contributing to a more diverse, equitable and inclusive world [shell.com] | <input checked="" type="checkbox"/> no* |

Diversity and equal opportunity

| | | | | |
|--------------|--|---|--|---|
| 405-1 | Diversity of governance bodies and employees | Diversity, equity and inclusion [SR 2021] Social data [SR 2021] Our people [AR 2021] Board diversity [AR 2021] Shell in the UK diversity pay gap report [shell.co.uk] | Diversity is not reported by age group or minority group, as this is proprietary information. We report diversity data on the composition of our Board of Directors and the Board Committees. We also provide information on employees by gender and nationality in senior leadership positions. Data on minority employees are not aggregated globally, as this is defined locally and legislation in some countries prohibit requesting race/ethnicity data. The data on disabled employees are not collected or aggregated as this depends on local legislation on disability recording and also individual wishes for declaration. In some countries, disclosure of these data is not permitted. | <input checked="" type="checkbox"/> no* |
| 405-2 | Ratio of basic salary and remuneration of women to men | Shell in the UK diversity pay gap report [shell.co.uk] | In the UK we report on our diversity pay gap. | <input checked="" type="checkbox"/> no |
| 406-1 | Incidents of discrimination and corrective actions taken | Ethical leadership [SR 2021] Our People: Code of conduct [AR 2021] | We report on Code of Conduct violations. These are not necessarily all incidents of discrimination. | <input checked="" type="checkbox"/> no* |
| 407-1 | Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk | Social data [SR 2021] Supplier principles [shell.com] | We report the percentage of countries with staff access to staff forums, grievance procedures or other support systems. Our supplier principles require contractors and suppliers to conduct their activities in a manner that respects human rights as set out in the UN Universal Declaration of Human Rights and the core conventions of the International Labour Organization (ILO) including regulations on freedom of association and collective bargaining. | <input checked="" type="checkbox"/> no |

* Metrics published in the Annual Report have been externally audited.

SOCIAL: HUMAN RIGHTS

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|---------------------|--|--|-------------------------------|---|
| Child labour | | | | |
| 103-1 | Explanation of the material topic and its Boundary | Respecting human rights: Modern slavery [shell.com] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] About our data [SR 2021] | | <input checked="" type="checkbox"/> no* |

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|--------------|--|---|--|---|
| 103-2 | The management approach and its components | Respecting human rights: Modern slavery [shell.com] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Respecting human rights: Modern slavery [shell.com] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] | | <input checked="" type="checkbox"/> no* |
| 408-1 | Operations and suppliers at significant risk for incidents of child labour | Respecting human rights: Modern slavery [shell.com] Social data [SR 2021] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] | We report the percentage of countries in which we operate where we have procedures in place to prevent child labour and forced labour. The Shell Supplier Principles include specific labour and human rights expectations for contractors and suppliers. We recognise the role of counterparty due diligence in bringing our commitments to life. In our supply chains, all direct suppliers undergo pre-contract screening. This includes screening against public allegation for human rights abuses and evidence of slavery. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Forced or compulsory labor

| | | | | |
|--------------|--|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Respecting human rights: Modern slavery [shell.com] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] About our data [SR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Respecting human rights: Modern slavery [shell.com] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Respecting human rights: Modern slavery [shell.com] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] | | <input checked="" type="checkbox"/> no* |

Forced or compulsory labor

| | | | | |
|-------|--|---|--|---|
| 409-1 | Operations and suppliers at significant risk for incidents of forced and compulsory labour | Respecting human rights: Modern slavery [shell.com] Social data [SR 2021] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] UK Modern Slavery Act statement [shell.com] | Shell is opposed to all forms of modern slavery. We set clear expectations to contractors and suppliers not to use forced, prison or compulsory labour and no payment of recruitment fees by workers. We expect contractors and suppliers to respect freedom of association and collective bargaining; to provide a safe, secure and healthy workplace; and the provision of wages and benefits that meet or exceed the national legal standards. Our contractors and suppliers should provide workers with whistleblowing mechanisms where grievances related to the above topics can be logged confidentially. | <input checked="" type="checkbox"/> no* |
|-------|--|---|--|---|

* Metrics published in the Annual Report have been externally audited.

Security practices

| | | | | |
|-------|---|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Respecting human rights: Security [SR 2021] Security [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] VPSHR report [shell.com] About our data [SR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Respecting human rights: Security [SR 2021] Security [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] VPSHR report [shell.com] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Respecting human rights: Security [SR 2021] Security [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] VPSHR report [shell.com] | | <input checked="" type="checkbox"/> no* |
| 410-1 | Security personnel trained in human rights policies or procedures | Respecting human rights: Security [SR 2021] Safety performance data [SR 2021] Security [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] VPSHR report [shell.com] | We include VPSHR clauses in our private security contracts and raise the principles in engagements with public security forces. Security staff and contractors are trained in the VPSHRs and we incorporate them into our core security-related processes. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Rights of indigenous peoples

| | | | | |
|-------|--|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Indigenous peoples [SR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Human rights [shell.com] Shell's approach to human rights [shell.com] | | <input checked="" type="checkbox"/> no* |
|-------|--|--|--|---|

Rights of indigenous peoples

| | | | |
|--------------|--|--|---|
| 103-2 | The management approach and its components | Indigenous peoples [SR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Human rights [shell.com] Shell's approach to human rights [shell.com] | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Indigenous peoples [SR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Human rights [shell.com] Shell's approach to human rights [shell.com] | <input checked="" type="checkbox"/> no* |
| 411-1 | Incidents of violations involving rights of indigenous peoples | Indigenous peoples [SR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Human rights [shell.com] Shell's approach to human rights [shell.com] | <input checked="" type="checkbox"/> no* |

In line with the Shell General Business Principles, and in support of the UN Declaration on the Rights of Indigenous Peoples, our approach is to continue seeking the support and agreement of Indigenous Peoples potentially affected by our projects. We do this through mutually agreed, transparent and culturally appropriate consultation and impact management processes.

* Metrics published in the Annual Report have been externally audited.

Human rights assessment




| | | | |
|--------------|--|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Respecting human rights [SR 2021] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] Shell General Business Principles [shell.com] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] About our data [SR 2021] | <input checked="" type="checkbox"/> no* |
|--------------|--|--|---|

All Shell companies and Shell-operated joint ventures must comply with local legislation and regulations, and must conduct their activities in line with the Shell General Business Principles and our core values of honesty, integrity and respect for people. We also encourage joint ventures we do not operate to apply materially equivalent business principles.

Respect for human rights is embedded in our Business Principles and in our Code of Conduct. Our approach is informed by the Universal Declaration of Human Rights, the core conventions of the International Labour Organisation and the United Nations' Guiding Principles on Business and Human Rights.

We have a Global Helpline in place for all employees and contract staff in Shell and for third parties with whom Shell has a business relationship (such as customers, suppliers, agents) to raise concerns and report instances of potential non-compliance with our values and principles, in full confidence and without fear of retaliation. Respect for human rights and provision of remedy for potential non-compliance are ways in which we uphold our Business Principles.

Human rights assessment

| | | | | |
|--------------|---|--|--|---|
| 103-2 | The management approach and its components | Respecting human rights [SR 2021] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] Shell General Business Principles [shell.com] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | <p>All Shell companies and Shell-operated joint ventures must comply with local legislation and regulations, and must conduct their activities in line with the Shell General Business Principles and our core values of honesty, integrity and respect for people. We also encourage joint ventures we do not operate to apply materially equivalent business principles.</p> <p>Respect for human rights is embedded in our Business Principles and in our Code of Conduct. Our approach is informed by the Universal Declaration of Human Rights, the core conventions of the International Labour Organisation and the United Nations' Guiding Principles on Business and Human Rights.</p> <p>We have a Global Helpline in place for all employees and contract staff in Shell and for third parties with whom Shell has a business relationship (such as customers, suppliers, agents) to raise concerns and report instances of potential non-compliance with our values and principles, in full confidence and without fear of retaliation. Respect for human rights and provision of remedy for potential non-compliance are ways in which we uphold our Business Principles.</p> |  no* |
| 103-3 | Evaluation of the management approach | Respecting human rights [SR 2021] Human rights [AR 2021] Human rights [shell.com] Shell's approach to human rights [shell.com] Shell General Business Principles [shell.com] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | |  no* |
| 412-1 | Operations that have been subject to human rights reviews or impact assessments | Human rights [AR 2021] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | <p>Shell's framework of policies and manuals covers Human Rights. In practice we assess potential impacts on human rights using Environmental, Social, and Health Impact Assessments – which may include specialist topics such as cultural heritage, social livelihoods, security assessments, social performance plans, grievance mechanisms, and contracting and procurement procedures. This is not reported by percentage of operations. However, all the relevant systems, processes, and tools apply where it is understood there may be a potential impact.</p> |  no* |




Human rights assessment

| | | | | |
|-------|---|--|---|---|
| 412-2 | Employee training on human rights policies or procedures | Human rights [AR 2021] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | Our employees and contractors follow mandatory training on Shell's Code of Conduct. We do not record the number of hours used for this specifically. We deliver training and awareness briefings on VPSHR to both our own staff and our security providers. | <input checked="" type="checkbox"/> no* |
| 412-3 | Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening | Human rights [AR 2021] Shell's approach to human rights [shell.com] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | All Shell companies and Shell-operated joint ventures must comply with local legislation and regulations, and must conduct their activities in line with the Shell General Business Principles and our core values of honesty, integrity and respect for people. We also encourage joint ventures we do not operate to apply materially equivalent business principles. Respect for human rights is embedded in our Business Principles and in our Code of Conduct. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.


SOCIAL: SOCIETY

| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|--------------------------|--|--|-------------------------------|---|
| Local communities | | | | |
| 103-1 | Explanation of the material topic and its Boundary | Community skills and entrepreneurship [SR 2021] Engaging communities [SR 2021] Contributing to Nigeria's economy [SR 2021] HSSE & SP Control Framework [AR 2021] Social and economic impacts [AR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Embedding sustainability into our major projects [shell.com] About our data [SR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Community skills and entrepreneurship [SR 2021] Engaging communities [SR 2021] Contributing to Nigeria's economy [SR 2021] HSSE & SP Control Framework [AR 2021] Social and economic impacts [AR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Embedding sustainability into our major projects [shell.com] | | <input checked="" type="checkbox"/> no* |



| GRI | Indicator | Location of disclosures in 2021 | Comment / Reason for Omission | External Assurance |
|--------------|--|--|---|---|
| 103-3 | Evaluation of the management approach | Community skills and entrepreneurship [SR 2021] Engaging communities [SR 2021] Contributing to Nigeria's economy [SR 2021] HSSE & SP Control Framework [AR 2021] Social and economic impacts [AR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Embedding sustainability into our major projects [shell.com] | |  no* |
| 413-1 | Operations with local community engagement, impact assessments, and development programs | Community skills and entrepreneurship [SR 2021] Engaging communities [SR 2021] Contributing to Nigeria's economy [SR 2021] HSSE & SP Control Framework [AR 2021] Social and economic impacts [AR 2021] Neighbouring communities [AR 2021] Working with communities [shell.com] Embedding sustainability into our major projects [shell.com] | We have implemented community feedback mechanisms at all of our operations and projects to receive, track and respond to questions and complaints from community members. This enables us to capture and resolve concerns quickly in a transparent way, and to track our performance. |  no* |
| 413-2 | Operations with significant actual and potential negative impacts on local communities | Engaging communities [SR 2021] Neighbouring communities [AR 2021] | We report on this on a significant example basis. |  no* |

* Metrics published in the Annual Report have been externally audited.

Supplier social assessment

| | | | | |
|--------------|--|---|--|---|
| 103-1 | Explanation of the material topic and its Boundary | Supply chain [SR 2021] Social and economic impacts [AR 2021] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] About our data [SR 2021] | All Shell companies and Shell-operated joint ventures must comply with local legislation and regulations, and must conduct their activities in line with the Shell General Business Principles and our core values of honesty, integrity and respect for people. We also encourage joint ventures we do not operate to apply materially equivalent business principles. Respect for human rights is embedded in our Business Principles and in our Code of Conduct. Our approach is informed by the Universal Declaration of Human Rights, the core conventions of the International Labour Organisation and the United Nations; Guiding Principles on Business and Human Rights. We have a Global Helpline in place for all employees and contract staff in Shell and for third parties with whom Shell has a business relationship (such as customers, suppliers, agents) to raise concerns and report instances of potential non-compliance with our values and principles, in full confidence and without fear of retaliation. Respect for human rights and provision of |  no* |
|--------------|--|---|--|---|

Supplier social assessment

| | | | | |
|--------------|--|---|--|---|
| | | | remedy for potential non-compliance are ways in which we uphold our Business Principles. Language on the VPs and the Shell Group requirements on the use of force are included in our private security contracts. | |
| 103-2 | The management approach and its components | Supply chain [SR 2021] Social and economic impacts [AR 2021] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | <p>All Shell companies and Shell-operated joint ventures must comply with local legislation and regulations, and must conduct their activities in line with the Shell General Business Principles and our core values of honesty, integrity and respect for people. We also encourage joint ventures we do not operate to apply materially equivalent business principles. Respect for human rights is embedded in our Business Principles and in our Code of Conduct. Our approach is informed by the Universal Declaration of Human Rights, the core conventions of the International Labour Organisation and the United Nations; Guiding Principles on Business and Human Rights. We have a Global Helpline in place for all employees and contract staff in Shell and for third parties with whom Shell has a business relationship (such as customers, suppliers, agents) to raise concerns and report instances of potential non-compliance with our values and principles, in full confidence and without fear of retaliation. Respect for human rights and provision of remedy for potential non-compliance are ways in which we uphold our Business Principles.</p> |  no* |
| 103-3 | Evaluation of the management approach | Supply chain [SR 2021] Social and economic impacts [AR 2021] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | |  no* |

Supplier social assessment

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|--------------|---|---|--|---|
| 414-1 | New suppliers that were screened using social criteria | Supply chain [SR 2021] Social and economic impacts [AR 2021] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | Certain areas of our supply chain may pose a higher risk to labour rights due to their location and the nature of the goods and services we procure. We use a defined set of criteria to identify potential supply chain risks and, where we see risk, we ask suppliers and contractors to respond to our due diligence assessments before awarding a contract. This assessment requires our suppliers and contractors to declare whether they have a process in place to assess and manage social risks with their own suppliers. If gaps are identified, we may work with suppliers and contractors to help them understand how to close these gaps, implement corrective action; which may include on-site audits from Shell; or we may consider terminating the contract. Language on the VPs and the Shell Group requirements on the use of force are included in our private security contracts. | <input checked="" type="checkbox"/> no* |
| 414-2 | Negative social impacts in the supply chain and actions taken | Supply chain [SR 2021] Social and economic impacts [AR 2021] Supplier Principles [shell.com] UK Modern Slavery Act statement [shell.com] VPSHR Report [shell.com] | Not reported at a global level. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Public policy

| | | | | |
|--------------|--|--|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Political engagement [SR 2021] Political contributions [AR 2021] Advocacy and political activity [shell.com] Shell General Business Principles [shell.com] Payments to governments [shell.com] About our data [SR 2021] | | <input checked="" type="checkbox"/> no* |
| 103-2 | The management approach and its components | Political engagement [SR 2021] Political contributions [AR 2021] Advocacy and political activity [shell.com] Shell General Business Principles [shell.com] Payments to governments [shell.com] | | <input checked="" type="checkbox"/> no* |
| 103-3 | Evaluation of the management approach | Political engagement [SR 2021] Political contributions [AR 2021] Advocacy and political activity [shell.com] Shell General Business Principles [shell.com] Payments to governments [shell.com] | | <input checked="" type="checkbox"/> no* |
| 415-1 | Political contributions | Political engagement [SR 2021] Political contributions [AR 2021] Payments to governments [shell.com] | Our Business Principles encourage us to contribute to debates on policy issues that affect our business, our employees or the local communities where we operate. | <input checked="" type="checkbox"/> no* |

* Metrics published in the Annual Report have been externally audited.

Customer health and safety

| | | | |
|--------------|---|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Product stewardship [SR 2021] HSSE & SP Control Framework [AR 2021] Product stewardship [shell.com] About our data [SR 2021] |  no* |
| 103-2 | The management approach and its components | Product stewardship [SR 2021] HSSE & SP Control Framework [AR 2021] Product stewardship [shell.com] |  no* |
| 103-3 | Evaluation of the management approach | Product stewardship [SR 2021] HSSE & SP Control Framework [AR 2021] Product stewardship [shell.com] |  no* |
| 416-1 | Assessment of the health and safety impacts of product and service categories | Product stewardship [SR 2021] HSSE & SP Control Framework [AR 2021] Product stewardship [shell.com] |  no* |

* Metrics published in the Annual Report have been externally audited.

Socioeconomic compliance

| | | | |
|--------------|--|---|---|
| 103-1 | Explanation of the material topic and its Boundary | Ethical leadership [SR 2021] Our People: Code of conduct [AR 2021] Risk factors: Conduct and culture risks [AR 2021] Audit Committee Report: Compliance and governance [AR 2021] About our data [SR 2021] |  no* |
| 103-2 | The management approach and its components | Ethical leadership [SR 2021] Our People: Code of conduct [AR 2021] Risk factors: Conduct and culture risks [AR 2021] Audit Committee Report: Compliance and governance [AR 2021] |  no* |
| 103-3 | Evaluation of the management approach | Ethical leadership [SR 2021] Our People: Code of conduct [AR 2021] Risk factors: Conduct and culture risks [AR 2021] Audit Committee Report: Compliance and governance [AR 2021] |  no* |
| 419-1 | Non-compliance with laws and regulations in the social and economic area | Note 26 - Legal proceedings and other contingencies [AR 2021] |  no* |

* Metrics published in the Annual Report have been externally audited.